

Effective Date: 01-January-2025

## General Information

At **FaultyMachines.com**, accessible from <https://faultymachine.com>, one of our top priorities is the privacy of our visitors. This Privacy Policy for Samsung Washing Machine Troubleshooting Website outlines the types of information we collect and how we use and protect it.

If you have additional questions or need more information about our privacy practices, feel free to [contact us](#) at [faultymachines60@gmail.com](mailto:faultymachines60@gmail.com)

## 1. Who We Are

We are an independent team based in **Frankfurt, Germany**, operating [FaultyMachines.com](https://FaultyMachines.com) — a [blog](#) dedicated to helping users troubleshoot and resolve issues with Samsung washing machines. We do not sell machines or parts, but we provide practical guides, tips, and reviews to make washer repairs easier for everyday people.

## 2. Information We Collect

We may collect personal information from you when you:

- Email us directly
- Fill out a contact form
- Leave a comment or feedback

This may include:

- Your name (optional)
- Your email address
- Your message or inquiry
- Technical data (e.g., browser type, IP address)

We do **not** collect sensitive personal data such as credit card information, identification numbers, or physical addresses.

### 3. How We Use Your Information

We only use the information we collect to:

- Respond to your emails and inquiries
- Improve our [blog](#) content and troubleshooting guides
- Understand which articles are helpful or need updates
- Detect and prevent spam or malicious use of our site

We do **not** sell, rent, or share your information with third-party advertisers or marketers.

### 4. Log Files and Cookies

Like most websites, we use log files and cookies to track user activity. These tools help us:

- Track website performance
- Understand visitor behaviour
- See which pages get the most visits
- Improve user experience

Cookies do not collect personally identifiable information. You can choose to disable cookies through your browser settings if you prefer.

### 5. Third-Party Services

We may use services such as:

- [Google Analytics](#) - for tracking traffic and user behaviour
- [Google Search Console](#) - for monitoring site performance
- [Google AdSense](#) (after approval) - to display relevant ads

These tools may collect non-personal data such as location, device type, and browsing

behaviour. For more on Google's policies, visit:

<https://policies.google.com/technologies/ads>

## 6. Children's Information

We do not knowingly collect any personal information from children under the age of 13. If you believe that your child has provided personal information on our site, please [contact us](#) immediately so we can remove it.

## 7. Data Security

We take your privacy seriously and implement reasonable security measures to protect your information. However, please note that no method of online transmission or storage is 100% secure.

## 8. Consent

By using our website, you consent to this Privacy Policy for Samsung Washing Machine Troubleshooting Website and agree to its terms.

## 9. Changes to This Policy

We reserve the right to update this Privacy Policy from time to time. Any changes will be posted here with the updated revision date. Please check this page periodically to stay informed.

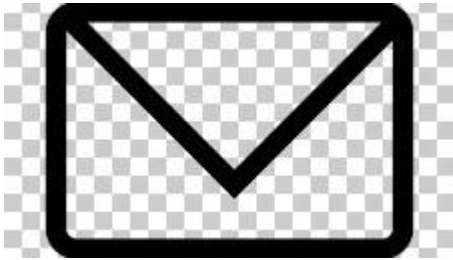
**Last updated:** July 14, 2025

## 10. Contact Us

If you have questions about this privacy policy or your data, you can contact us at: [faultymachines60@gmail.com](mailto:faultymachines60@gmail.com). At **FaultyMachines.com**, accessible from <https://faultymachine.com>, one of our top priorities is the privacy of our visitors. This Privacy Policy for Samsung Washing Machine Troubleshooting Website outlines the types of

information we collect and how we use and protect it.

If you have additional questions or need more information about our privacy practices, feel free to [contact us](#) at



[faultymachines60@gmail.com](mailto:faultymachines60@gmail.com)

[Learn More](#)